

**Maine Community College System  
Payment Processing System (PPS)  
12.12.2022**

RFP Section	Question
General	<p>Who is currently providing the Payment Processing System to the colleges?</p> <ul style="list-style-type: none"> <li>- <a href="#">PayFlow (PayPal) at six colleges and system office</a></li> <li>- <a href="#">Transact Campus (formerly CashNet) – at one college</a></li> </ul>
General	<p>Would MCCS consider extending the RFP due date by one week to Jan 13?</p> <ul style="list-style-type: none"> <li>- MCCS Agrees that all vendors now have an additional week to provide the RFP response.</li> <li>- ORIGINAL: <ul style="list-style-type: none"> <li><i>Response Submission Submission Deadline: 01/06/2023 no later than 5:00 pm, local time</i></li> <li>Submit to: <a href="mailto:SISproject@mccs.me.edu">SISproject@mccs.me.edu</a></li> </ul> </li> <li>- <b>AGREED MCCS AMENDED DATES:</b> <ul style="list-style-type: none"> <li>Response Submission Submission Deadline: <u>01/13/2023</u> no later than 5:00 pm, local time</li> <li>Submit to: <a href="mailto:SISproject@mccs.me.edu">SISproject@mccs.me.edu</a></li> </ul> </li> </ul>
General	<p>For the last school year, can the college provide the system-wide utilization volume, including the total dollars budgeted for payment plans per term system-wide payment plans per term?</p> <ul style="list-style-type: none"> <li>- <a href="#">We will not be able to provide this detail due to decentralized budgeting by the RFP submission deadline.</a></li> </ul>
General	<p>What is the amount of payments that are made via ACH and via Credit Card?</p> <ul style="list-style-type: none"> <li>- <a href="#">MCCS is collecting this data and will do an amended update to questions by Thursday of next week.</a></li> </ul>
General	<p>Should vendors provide any noted exceptions to the Terms and Conditions, or would the school prefer to wait until the contract phase?</p> <ul style="list-style-type: none"> <li>- <a href="#">Please provide noted exceptions at the submission of the RFP.</a></li> </ul>
Page 16	<p>Section IV Cost Proposal – Is the PDF #4 or PDF #5? If PDF#5, what is required in PDF #4?</p> <ul style="list-style-type: none"> <li>- <a href="#">PDF Numbers have a mistake in the original RFP. Please follow the RFP sections, which are:</a> <ul style="list-style-type: none"> <li>➤ Preliminary Information (PDF File #1)</li> <li>➤ Organization Qualifications and Experience (PDF File #2)</li> <li>➤ Proposed PPS Platform and Associated Services (PDF File #3)</li> <li>➤ <b>No PDF File #4</b></li> <li>➤ Cost Proposal (PDF File #5)</li> </ul> </li> </ul>

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TRD2.A	<p>Will MCCS use existing MIDs for processing, or are you seeking vendor-provided MIDs?</p> <ul style="list-style-type: none"> <li>- We will use the existing MID (TD Bank), our only MID, and not need any others during implementation.</li> </ul>
TRD2.A	<p>OOTB with Anthology - What payment channels are required? Credit, Debit, PayPal, Venmo?</p> <ul style="list-style-type: none"> <li>- Credit, Debit, PayPal, Venmo, ACH</li> </ul>
TR2.A, page. 9	<p>Can you elaborate on the expectations of the student wallet, including an example usage case?</p> <ul style="list-style-type: none"> <li>- Student wallet would be for on-campus purchases in Campus Store, potentially dining plans, and fee's for events that are not included.</li> </ul>
TR2.A, Page 9	<p>Also, in this section, payment plan enrollment is mentioned. How many enrollments were there across the campuses in the last full calendar year? Also, is the entire enrollment fee retained by the campus?</p> <ul style="list-style-type: none"> <li>- MCCS is collecting this data and will do an amended update to questions by Thursday of next week.</li> </ul>
TR2.A, Page 9	<p>Supplying PCI Compliance endpoint hardware is mentioned. How many cashiering stations are needed for in-person payments across the campuses?</p> <ul style="list-style-type: none"> <li>- MCCS is collecting this data and will do an amended update to questions by Thursday of next week.</li> </ul>
TR2.A, Page 9	<p>Marketplace vendor storefront processing – How many vendor storefronts are in place currently across the campuses, and how many are anticipated to be needed in the future?</p> <ul style="list-style-type: none"> <li>- MCCS is collecting this data and will do an amended update to questions by Thursday of next week.</li> </ul> <p>Storefronts (shopping experience occurs on the payment vendor's site branded by the school) are mentioned, but is integration needed with other 3rd party vendors across the campuses (e.g., 3rd party parking vendors, housing vendors, advancement vendors, athletics, etc.)?</p> <p>If so, can you list some other vendors across campus where payment integration may be needed?</p> <ul style="list-style-type: none"> <li>- MCCS is collecting this data and will do an amended update to questions by Thursday of next week.</li> </ul>
TR2A, pg. 10	<p>Does the College system currently have a third-party that they would like the vendor to integrate with, or is the College looking for the vendor to provide analytics? Can you elaborate on the support requested for third-party reporting integration?</p> <ul style="list-style-type: none"> <li>- Native platform standard analytics &amp; reporting from the vendor</li> </ul>

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	<ul style="list-style-type: none"> <li>- Power BI will be deployed with the new SIS for reporting from the SIS; it would be beneficial to understand if this tool could be leveraged in reporting from PPS.</li> </ul>
Sec. 1, pg. 6	<p>Will the ACH refund system apply to Title IV and other refunding scenarios?</p> <ul style="list-style-type: none"> <li>- NO, this is managed by separate check processing and is not in scope for this project.</li> </ul>
Sec. 1, pg. 8	<p>Can the system elaborate on the status of the Lumens and Anthology implementation across all campuses? Can you please provide further information on the expectations for solution implementation for Lumens and Anthology integration?</p> <ul style="list-style-type: none"> <li>- <b>Lumens</b> is currently in the design and building stage for Non-Traditional student management, Continuing Education &amp; Workforce Development programs; A comprehensive suite of marketing tools; Manages program leads, email campaigns, and automated lead nurturing campaigns. We specify the dates of the go-live for Lumens in the RFP. Integration to accept payments in this platform from students and employers on behalf of a student cohort is needed.</li> <li>- <b>Anthology</b> is currently in the deep dive (discovery) stage of the implementation, and no build has started at this time. MCCS's goal is to unify payment systems across all colleges and exchange payment information with Anthology, which will also have the Faculty management, contracts and administration; Data visualization, reports, and analytics; Position control and budgeting; Faculty and program ROI; Human capital management.</li> </ul> <p>What is the expectation of the vendor's integration with Lumens?</p> <ul style="list-style-type: none"> <li>- See Above</li> </ul>
Sec. 1, pg. 8	<p>In order to support an efficient and effective transition, would the College be amenable to a phased implementation timeline such as Student Payments implanted phase 1, with eCommerce solutions to follow in the timeline agreed upon between the vendor and the College system?</p> <ul style="list-style-type: none"> <li>- Yes, MCCS would agree to this implementation approach.</li> </ul>