

Maine Community College System RFP for Employee Engagement Questions and Answers

Timeline:

- Do you want the survey launched and closed by 9/29 or do you want to have final reports in hand by 9/29?

We anticipate survey launch on or before 9/29.

- How often do you plan on readministering?

Biennially.

- What is the anticipated cadence of full surveys and pulse surveys?

Full surveys at minimum biennially, with the potential for pulse surveys to review progress.

- Is this intended to be a multi-year project or single year?

Multi-year, however, the Maine Community College System must assure compliance with procurement requirements.

General administration:

- Is this one survey to 7 locations at the same time or 7 surveys at different times? (which could impact pricing models)

7 surveys at different times.

Pulse Surveys:

- Is the inclusion of pulse surveys a deal breaker?

No.

- Are there particular topics/subject areas that you would like to measure with pulse surveys?

Pulse surveys would focus on areas that were revealed in the larger full survey and be utilized to track progress.

- What would be the intended frequency of pulse surveys?

Undetermined.

Report Presentation:

- What sort of training/presentations is MCCS looking for? (number of presentations, frequency, duration, location, etc.)

One presentation during bid evaluation period, if requested. No more than five training presentations regarding developing and launching the initial survey. No more than five trainings after data collection regarding how to access and interpret the data. These presentations could be done virtually, and at least one pre-launch and post-data collection, respectively, would be recorded.