

Express Scripts Pharmacy Program
March 27, 2020

Express Scripts has taken steps to ensure patients have access to the medications they need, while limiting exposure, remaining flexible to ensuring access to care and ensuring supplies to medications are available to those who are most in need.

Emergency Steps taken include:

- Relaxing the refill too soon policy to allow members up to 3 refills per Rx with prescriber and pharmacist discretion. Patient cost share applies.
- Relaxing signature requirements by patients at the pharmacy to minimize contamination and virus exposure.
- Allowing local pharmacies like CVS and Walgreens to mail prescriptions. This does not replace ESI mail order, but is to accommodate patients during this time. This will remain available for 30 days and will be revisited in the future.
- Allowing the pharmacy flexibility in overriding Prior Authorization and quantity limits, not including MAX dose and high dose edits, when coordination with the prescriber is not possible.

Express Scripts contact centers are up and running 24 hours a day; there is no change in this service.

There are ways you can achieve peace of mind with your medications during this time without concern. Here are a few ideas:

- *Looking for a longer-term supply? Ask your doctor for a prescription for a 90-day supply of your medication instead of a one-month supply. Your pharmacist can help you obtain the new prescription.*
- *Want to avoid public places? Use Express Scripts Home Delivery, which can deliver up to 90-day supplies right to your door with free standard shipping.*
- *Concerned about your medications? Express Scripts pharmacists are available 24/7, 365 days a year, to answer your questions, offer counseling and support, and even help you transfer your medications to home delivery.*

Visit www.express-scripts.com, or download the Express Scripts mobile app to easily manage prescriptions and find participating pharmacies. These tools can help you refill and renew medications on time so there are no disruptions in therapy.