

A smiling man with a beard and short brown hair, wearing a black t-shirt, stands in a workshop. He is holding a silver pen in his hands. The background shows industrial equipment, including copper pipes and a green valve. A semi-transparent green box is overlaid on the left side of the image, containing text.

Short-term workforce training through  
Maine's community colleges

# MAINE QUALITY CENTERS

**2022  
ANNUAL  
REPORT**

**MAINE QUALITY CENTERS**

**SUPPORT FOR WORKFORCE TRAINING**  
A PROGRAM OF MAINE'S COMMUNITY COLLEGES



OFFICE OF THE PRESIDENT  
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October 1, 2022

The Honorable Chip Curry, Chair  
The Honorable Tiffany Roberts, Chair  
Joint Standing Committee on Innovation, Development, Economic Advancement and Business  
c/o Legislative Information Office  
100 State House Station  
Augusta, Maine 04333

Dear Senator Curry, Representative Roberts and Members of the Joint Standing Committee on Innovation, Development, Economic Advancement and Business:

I am pleased to submit the annual report for the Maine Quality Centers as required by statute [20-A MRSA §12729](#). This report includes information on projects active during FY22 (July 1, 2021 to June 30, 2022).

The Maine Quality Centers is a program of the Maine Community College System. The program's statutory mission is "...to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people."

We have also included a summary of the additional workforce projects we have funded through Maine Jobs & Recovery Plan (MJRP) and Harold Alfond Center for the Advancement of Maine's Workforce incumbent worker training.

If you have any questions or comments regarding this report or the Maine Quality Centers, please do not hesitate to contact Dan Belyea, Chief Workforce Development Officer, at (207) 745-6082 or at [dbelyea@mccs.me.edu](mailto:dbelyea@mccs.me.edu).

Sincerely,

David Daigler  
President

Enclosure

Central Maine  
Community College  
Auburn  
[cmcc.edu](http://cmcc.edu)

Eastern Maine  
Community College  
Bangor  
[emcc.edu](http://emcc.edu)

Kennebec Valley  
Community College  
Fairfield/Hinckley  
[kvcc.me.edu](http://kvcc.me.edu)

Northern Maine  
Community College  
Presque Isle  
[nmcc.edu](http://nmcc.edu)

Southern Maine  
Community College  
South Portland/  
Brunswick  
[smccme.edu](http://smccme.edu)

Washington County  
Community College  
Calais  
[wccc.me.edu](http://wccc.me.edu)

York County  
Community College  
Wells  
[yccc.edu](http://yccc.edu)

## MAINE QUALITY CENTERS PROGRAM

# 2022 ANNUAL REPORT

Submitted to the 130th Maine Legislature's Joint Standing Committee on  
Innovation, Development, Economic Advancement and Business

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## SUMMARY

The Maine Quality Centers (MQC), a program of the Maine Community College System, was created in 1994 by the Maine Legislature to meet the workforce education and training needs of new and expanding businesses in the state and provide new employment and career advancement opportunities for Maine people. The program provides grants to Maine employers to fund customized new hire or incumbent worker training delivered by the Maine Community College System.

Along with the information related to MQC, we have also included workforce training programs funded through the Maine Jobs & Recovery Plan (MJRP) and those funded by the Harold Alfond Foundation via the **Harold Alfond Center for the Advancement of Maine's Workforce**.

These efforts have resulted in significant expanded training opportunities in a three-stage continuum of training for pre-hire, entry-level occupational training (Stage 1), incumbent worker and professional development training (Stage 2), and scholarships for individuals to build credentials of value and earn one-year certificates or two-year degrees (Stage 3).

## OVERVIEW AND ACTIVITIES

MQC's statutory mission is "...to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people." The statute defines three primary purposes for the program: job creation, workforce preparation and creating partnerships. The program's public benefit is to serve the employer's need for additional skilled workers, give trainees portable work skills to compete in today's job market, and establish and maintain relationships that support regional economic growth.

**MQC was founded to create jobs, prepare individuals for the workforce, and build partnerships**

The program is managed and coordinated by a Chief Workforce Development Officer, with individual project services delivered by the system's seven colleges. Project funding supports customized training activities, as well as applicant recruitment and screening when appropriate. Most services are provided directly by a community college, although the statute provides for coordination with other education and training providers if necessary.



**Short-term training programs have been designed with workforce partners across the state, ensuring learners get **exactly the skills needed** for today's workplace.**

**Dan Belyea**

Chief Workforce Development Officer,  
Harold Alfond Center for the Advancement of Maine's Workforce

# FY22 PROJECT ACTIVITY

The program provided support to Maine employers, incumbent workers, and new hires through projects which were active between **July 1, 2021** and **June 30, 2022**.

MQC's budget for FY22 was **\$1,117,728** and an additional **\$515,000** for the Put ME to Work initiative.

**71**

**TOTAL ACTIVE PROJECTS**

**343**

**NEW JOBS CREATED**

**2,067**

**MAINERS COMPLETED TRAINING**

**\$2,228,535**

**INVESTMENT IN FY22 WITH \$1,568,612 IN MQC FUNDING AND A \$659,923 INDUSTRY MATCH**

An additional 64 individuals began training in FY22 and will complete their training in FY23. These numbers will be included in the FY23 Annual Report.

Since its inception, MQC has served  
**293** new or expanding Maine businesses and helped  
**30,892** Mainers train for new positions and incumbent workers  
upgrade skill sets



# MQC APPROACH

The program utilizes four approaches to meeting the training needs of Maine’s workforce:

1

## NEW-HIRE TRAINING

MQC provides grants to Maine employers to support customized training for new and prospective hires. Projects are selected for funding based on the number of net new jobs, the skill level of the positions, wage and benefit levels, training required, possible return on public investment and other pertinent labor market considerations.

During FY22, MQC provided customized workforce training to some of Maine’s largest employers, some of its fastest growing companies, and several new and promising start-ups. A list of businesses served is included in the appendix.

Training was delivered across a wide array of industries and in a variety of “hard” and “soft” skills, among them: supervisory skills, leadership skills, MS Office, project management, time management, communication, business writing, lean manufacturing, welding, healthcare, food service, resume building and interview skills, SERV Safe, safety, financial management, electricity, marine design and high-pressure boiler.

2

## INCUMBENT WORKER TRAINING

Based on the need for greater incumbent-worker training options, as identified by the 126th Maine Legislature’s Joint Select Committee on Maine’s Workforce and Economic Future, MQC began a pilot program in FY14 to provide training to employers’ incumbent workers. Employers with over 100 employees pay **50%** of the project costs, while employers with employment levels between 51 and 100 pay **25%** of costs. No match is required of employers with 50 or fewer employees. Over the past eight years, this offering has served 82 Maine businesses, updating the skills of their employees. The demand for incumbent-worker training has increased and this option will continue to be part of the MQC grant portfolio.

3

## COLLEGE INITIATED PROJECTS

Community colleges that have identified areas of in-demand training for unemployed or underemployed Maine residents in their communities may also submit applications directly to MQC.

A current example of this type of project is Southern Maine Community College’s medical assisting, construction institute, and manufacturing technician/welding training projects. MQC grants funded the costs of instruction for these three groups that trained a total of 713 people.

# 4

## PUT ME TO WORK

Created in the first session of the 127th Maine Legislature, the Put ME to Work program is designed to address demonstrated training needs for occupations that offer competitive wages and benefits. Projects need to include strong partnerships between business, industry, and the community colleges and require a 50% cash and/or in-kind match by the employer or industry applicant. The first Put ME to Work project, in FY17, was a mechanized logging program with the Professional Logging Contractors of Maine. In FY22, additional programs were added with Twin Rivers Paper Company, St. Croix Tissue and Bath Iron Works.

# FY22 PROJECT EXAMPLES

## MaineHealth

### SURGICAL TECHNICIAN

In partnership with Southern Maine Community College, and the need for surgical technicians throughout Maine's largest hospital, an accelerated one-year surgical technician program was developed to attract up to 32 unemployed or underemployed Mainers to the profession.

Trainees underwent courses in Care & Safety of Patients; Anatomy & Physiology; Microbiology & Pharmacology; Principles of OR Technique; Surgical Procedures; and clinicals.

**Project Results:** 25 New Hires

**MQC Funding:** \$39,755

**Average salary:** \$55,307\*

\*average wage, Maine CWRI



### FOUNDATIONS OF MACHINING

In partnership with York County Community College, nine sections of machining training were offered in FY22.

Trainees underwent courses in Shop Safety; Communication; Collaboration; Critical Thinking; Ethics; Shop Math; Blueprint Reading; GD&T; Basic Machine Tooling; Precision Measurement; Metallurgy; Layout & CMM; and Principles of CNC / Operation.

**Project Results:** 64 Trainees

**MQC Funding:** \$99,748

**Average salary:** \$50,356\*

\*average wage, Maine CWRI



### INCUMBENT TRAINING

In partnership with Northern Maine Community College, Twin Rivers aimed to enhance the current skill sets, and improve the technical knowledge, represented in job classifications of 461 employees.

Trainings included Blueprints; Machining Basics; Welding; Hydraulics; Pipe Fitting; Fabrication; Hazmat Training; State of Maine Boiler Licensing; a facility-wide annual safety training; and more.

**Project Results:** 461 Incumbent Trainees; 35 New Hires

**MQC Funding:** \$8,633\*\*\*

\*\*\*Preparation Fees/Training started in FY21 and finished in FY22

# MAINE JOBS & RECOVERY PLAN

The Maine Community College System’s Maine Jobs & Recovery Plan (MJRP) efforts provide short-term training opportunities for 8,500 Mainers, leading to industry-recognized credentials of higher value.

MCCS received \$35 million in MJRP Funding; in the first six months, the program expended \$1.303 million and committed an additional \$10.138 million. We project spending \$17.122 in FY23, \$13.214 million in FY24, and \$3.361 million in FY25. This includes \$4.4 million in staffing and \$30.6 million in training and equipment in project costs.

Maine Jobs & Recovery Plan Budget					
	STAFFING	EXPENDED	COMMITTED	PROJECTED	TOTAL
FY22*	216,158.26	1,086,498.13			1,302,656.39
FY23	2,135,160.25		10,137,780.28	4,849,148.00	17,122,088.53
FY24	2,046,120.44			11,167,491.28	13,213,611.72
FY25				3,361,643.36	3,361,643.36
<b>TOTAL</b>	<b>4,397,438.95</b>	<b>1,086,498.13</b>	<b>10,137,780.28</b>	<b>19,378,282.64</b>	<b>35,000,000.00</b>

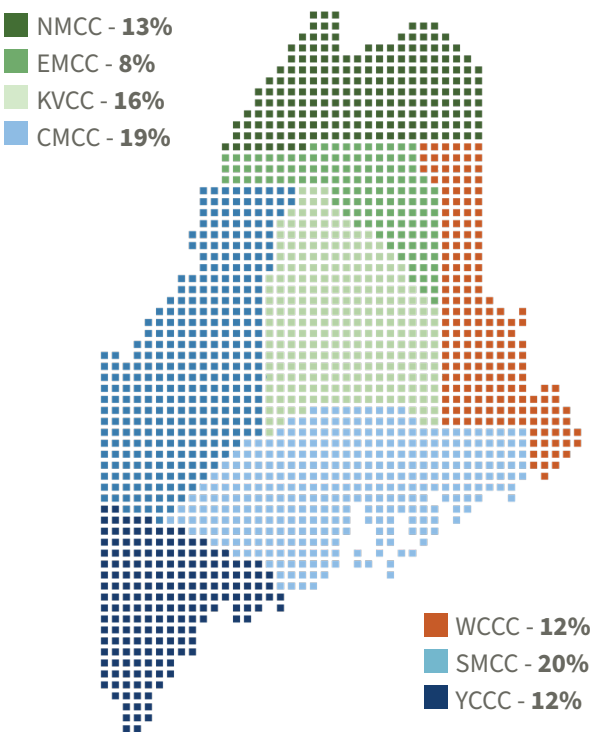
\*MJRP funding was released in January 2022. FY22 represents six months of program implementation.

## INDUSTRIES OF FOCUS

MJRP projects target seven industry sectors that were negatively impacted by COVID-19 and identified as either “heritage industries” or sectors with growth potential through the Maine Economic Development Strategy.

-  **Computer Technology**
-  **Education**
-  **Green Economy**
-  **Healthcare**
-  **Hospitality**
-  **Manufacturing**
-  **Trades**

## EXPENDED & COMMITTED FUNDS BY COLLEGE





# HAROLD ALFOND CENTER FOR THE ADVANCEMENT OF MAINE'S WORKFORCE

Research shows that individuals are more likely to complete their education or training if there is a clear, efficient pathway to their goal, financial support, and other direct assistance, such as help registering for classes, tutoring, help writing a resume or connecting with an employer.

The Alfond Center was created to centralize and deploy resources to help train **24,000 Mainers by 2025**. Overseeing funding from Maine Quality Centers, Maine Jobs & Recovery Plan, and private investments from businesses and foundations, training is focused on three stages:

## PRE-HIRE

Training will serve **11,000** Mainers lacking the skills needed to get jobs.

## INCUMBENT FRONT-LINE

Training will upskill **9,900** incumbent, non-managerial workers.

## SCHOLARSHIPS

Scholarships will be provided for **3,200** Mainers to continue their education in a for-credit program.

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## MAINE WORKFORCE DEVELOPMENT COMPACT

Business partnerships are essential to the work of the Alfond Center, from creating in-demand programs and delivering industry-recognized credentials to training Maine's workforce.

Through the Maine Workforce Development Compact, employers can access **\$1,200** in grant-funding for professional development for each front-line incumbent worker. Training can take place through Maine's community colleges or a third-party vendor. A goal of the Alfond Center is to create new pathways so trainees in short-term training recognize their potential to continue in a degree program if they choose.

**73%**

of incumbent worker trainees  
have a high school diploma, but  
no degree

**650**

business partnerships through  
the Compact, representing  
**182,000** employees

**60%**

of incumbent worker trainees  
are over the age of 35

## THE ALFOND CENTER WILL PRIMARILY SERVE HARD-TO-REACH POPULATIONS, SUCH AS:

- unemployed
- underemployed
- high school graduates
- low income
- new Americans and asylum-seekers
- young, unengaged Mainers (18-24)
- career-transitioning adults
- people with disabilities
- Mainers living in recovery
- justice involved

# APPENDIX - MQC FY22 PROJECTS & TRAINEES

Maine Quality Centers FY22								
CAMPUS	BUSINESS LOCATION	BUSINESS SERVED	CURRENTLY IN TRAINING	# OF TRAINEES	NEW HIRES	MQC	MATCH	TOTAL EXPENSES
CMCC	State-wide	Behavioral Health Professional Certification-Covid-19-14660		27		\$12,961		\$12,961
CMCC	State-wide	Child Guidance Badge Pathway-14650		6	6	\$11,683		\$11,683
CMCC	State-wide	MaineHealth-CNA-14644		16	16	\$48,546		\$48,546
CMCC	Auburn	NCCER Construction Laborer (ABC Maine)-14675**		7		\$17,506		\$17,506
CMCC	Jay/Auburn	Otis Federal Credit Union-14568		8	8	\$9,435		\$9,435
CMCC	Auburn	Panolam-14578		19		\$0		\$0
CMCC	Auburn	Payroll Management, Inc.-14673		4		\$1,284		\$1,284
CMCC	State-wide	PMT Digital Badge Academy-14655		4	1	\$29,373		\$29,373
CMCC	State-wide	Precision Machining Training-14631		2		\$6,779		\$6,779
EMCC	East Millinocket	CNA-KHEC-14605		5	5	\$12,865		\$12,865
EMCC	State-wide	Hospitalty Maine Badges***		93		\$0		\$0
KVCC	Brooks	Building Performance & Weatherization-14676**		19		\$37,950		\$37,950
KVCC	State-wide	Childcare Facility - COVID-19 Foundations***		2		\$0		\$0
KVCC	Fairfield	CNA-Northern Light Health-14623		17		\$18,870		\$18,870
KVCC	Waterville	Delta Ambulance-Advanced EMT training-14663		4		\$6,434	\$6,434	\$12,867
KVCC	Fairfield	Landscaping Training-14632		26		\$13,985		\$13,985
KVCC	State-wide	Liberty FD-EMT-14652		17	12	\$14,950		\$14,950
KVCC	State-wide	Mid-State Machine-14556**		12		\$9,043		\$9,043
KVCC	Fairfield	Motivational Services-14362		5		\$25,541		\$25,541
KVCC	Pittsfield	Northern Light-EMT-14617		11	5	\$11,518		\$11,518
KVCC	Fairfield	Reed & Reed-14658		5		\$4,980		\$4,980
KVCC	Augusta	Spectrum Generations-14619		23		\$2,628		\$2,628
KVCC	Fairfield	Welding-14429**		9		\$0		\$0
MCCS	State-wide	Welcome ME Badge***		115		\$0		\$0
NMCC	Presque Isle	CDL-(FY22)-14584		12	9	\$37,516		\$37,516
NMCC	State-wide	Ed2Go-Covid-19-14591		23		\$0		\$0

## Maine Quality Centers FY22

CAMPUS	BUSINESS LOCATION	BUSINESS SERVED	CURRENTLY IN TRAINING	# OF TRAINEES	NEW HIRES	MQC	MATCH	TOTAL EXPENSES
NMCC	Presque Isle/Houlton	LPN Cohort2-14564		24	6	\$21,219	-\$6,249	\$14,970
NMCC	Caribou	Porvair Filtration-14547		46		\$30,949		\$30,949
NMCC	Milford/Passadumkeag	Professional Logging/Mechanized Logging-14661		12	11	\$167,923	\$517,844	\$685,767
NMCC	Madawaska/Presque Isle	Twin Rivers Paper Company, LLC-PMTW-14562***		461	35	\$8,633		\$8,633
NMCC	Caribou	Water Treatment Apprenticeship-14668		2	2	\$5,024		\$5,024
SMCC	Brunswick	Bath Iron Works-Manufacturing Tech & Welding-PMTW-14620		345		\$236,779	\$112,070	\$348,849
SMCC	Brunswick	Bath Iron Works-Marine Design-14665		14	10	\$64,186		\$64,186
SMCC	Portland	Casella Waste Systems, LLC-14582****		20		\$0		\$0
SMCC	Portland	Greater Portland Community Health-14558		45		\$2,332		\$2,332
SMCC	Falmouth/South Portland	Hallett Canvas and Sails, Inc.-14598		7		\$2,688		\$2,688
SMCC	State-wide	Hospitality for New Mainers-14647		15	15	\$21,176		\$21,176
SMCC	South Portland	MaineHealth-Surgical Technology-14648		25	25	\$39,755		\$39,755
SMCC	South Portland	Medical Assisting-14509		14	14	\$28,009		\$28,009
SMCC	State-wide	Metrix Learning-Covid-19-14600***		43		\$0		\$0
SMCC	South Portland	Phlebotomy-MaineHealth-NorDX-14645***		128	128	\$3,174		\$3,174
SMCC	Woolwich/Madawaska	Reed & Reed-14658		5		\$69,540		\$69,540
SMCC	State-wide	Wayfair-14625**		13	12	\$0		\$0
SMCC	South Portland	Yamaha University 2021-14639****		8	8	\$16,084		\$16,084
WCCC	State-wide	Behavioral Health Pathway-14670**		34		\$41,059		\$41,059
WCCC	State-wide	Business of Lobsters-14657****		16		\$0		\$0
WCCC	Calais	Commercial Fisheries & Marine Technology-14609		12		\$5,466		\$5,466

## Maine Quality Centers FY22

CAMPUS	BUSINESS LOCATION	BUSINESS SERVED	CURRENTLY IN TRAINING	# OF TRAINEES	NEW HIRES	MQC	MATCH	TOTAL EXPENSES
WCCC	Pleasant Point	Construction Essentials-14667**	20			\$11,095		\$11,095
WCCC	Machias-port	Cooke Aquaculture-14656		4		\$195		\$195
WCCC	State-wide	Dental Assistant-14572***		6	3	\$0		\$0
WCCC	Machias	EMT-B-14642		6	4	\$17,550		\$17,550
WCCC	State-wide	Logistics Training-14672**	25			\$0		\$0
WCCC	State-wide	Natural Gas & Propane-14590***		13		\$3,842		\$3,842
WCCC	Calais	Propane & Natural Gas Technician-14666		21		\$6,343		\$6,343
WCCC	Baileyville	St. Croix Tissue-PMTW-14575		20		\$5,773		\$5,773
WCCC	State-wide	Substance Use Disorder-14653		14		\$32,627		\$32,627
WCCC	State-wide	Substance Use Disorder-14624		15		\$17,686		\$17,686
WCCC	State-wide	Substance Use Disorder-Groups-PMTW-14634		6		\$4,181		\$4,181
WCCC	State-wide	Substance Use Disorder-14654**		24		\$7,570		\$7,570
YCCC	State-wide	Alfred's Upholstery & Co.-14669		8		\$7,222		\$7,222
YCCC	State-wide	Certified Medical Administrative Assistant-14649		10		\$0		\$0
YCCC	Biddeford	CNC Bootcamp-14674		5		\$8,069		\$8,069
YCCC	Wells	Cybersecurity Training-14664		14		\$17,492		\$17,492
YCCC	State-wide	Derbyshire Machine & Tool Co.-14671		2		\$4,907		\$4,907
YCCC	State-wide	Derbyshire Machine & Tool Co. (Spring 2022) -14671		2		\$0		\$0
YCCC	Wells	EMT-14617		16		\$62,315		\$62,315
YCCC	Wells	Med. Assistant Earn & Learn-14621		4	4	\$67,788		\$67,788
YCCC	State-wide	Phlebotomy-14603**		26		\$56,868		\$56,868
YCCC	Sanford	Pratt & Whitney-14370**		64		\$99,748		\$99,748
YCCC	Sanford	Pratt & Whitney-Apprenticeship-14230**	19			\$20,598	\$29,824	\$50,423
YCCC	State-wide	Welding-14662		7	4	\$18,897		\$18,897
<b>Totals</b>			<b>64</b>	<b>2067</b>	<b>343</b>	<b>\$1,568,612</b>	<b>\$659,923</b>	<b>\$2,228,535</b>
<b>Number of Active Projects</b>				<b>71</b>				

If any additional information is needed, please contact Dan Belyea, Chief Workforce Development Officer via email at [dbelyea@mccs.me.edu](mailto:dbelyea@mccs.me.edu)

\* Training had some completers in FY22

\*\* Preparation Fees/Training started in FY22 and continues into FY23

\*\*\* Preparation Fees/Training started in FY21 and finished in FY22

# APPENDIX - MJRP PROJECTS BY COLLEGE

MJRP PROJECTS	SEATS	PROJECTS	SEATS
<b>CENTRAL MAINE COMMUNITY COLLEGE</b>	<b>852</b>	EMS-Patten	15
Basic Life Support/CPR Training	24	LPN	24
Child Development Associate	32	Mechanized Logging	15
CNA	32	Medical Coding	72
CNA-Lincoln Health	40	<b>SOUTHERN MAINE COMMUNITY COLLEGE</b>	<b>602</b>
CompTIA IT Bundle & Equipment	30	AEMT	16
CompTIA Network+	45	Arboriculture	20
CompTIA Security+	45	AWS-Cloud Developer Training	15
Computer Support	90	BIW-Manufacturing (16 cohorts of 10)	160
Heat Pump Installer	32	Construction Institute- (Multiple cohorts)	22
High Pressure Boiler Operator (Multiple Cohorts)	24	Educator Apprentice Program	12
Land Surveying (Multiple Cohorts)	48	Electric Vehicle Repair	18
NCCER	30	EMT- (Multiple cohorts)	69
Pharmacy Technician	40	LPN Prerequisites	24
Phlebotomy (Multiple Cohorts)	48	Marine Design (Multiple cohorts)	72
Refrigeration	32	Medical Assistant	16
Welding	260	Oil Burner Technician	8
<b>EASTERN MAINE COMMUNITY COLLEGE</b>	<b>281</b>	Pharmacy Technician	15
CNA-Dover	10	Roofing Technician	16
Electrician Technologist & Equipment	20	Supervisor Trainings-Food & Beverage	15
EMS-KHEC with equipment	16	Surgical Technology	32
EMS-Waldo with United Training	20	TEAS Prep Course	60
Learning Facilitator	40	Yamaha University	12
Medical Assisting	20	<b>WASHINGTON COUNTY COMMUNITY COLLEGE</b>	<b>454</b>
Medical Assisting & Equipment-Waldo	20	Aquaculture	20
Medical Records (Multiple cohorts)	55	CDL Bus Driver Training, Class A, Class B	70
Phlebotomy (3 cohorts)	56	Certified Clinical Medical Assistant (CCMA)	24
Propane Gas Technician	12	Early Education/Education Training	50
Surgical Technician	12	EMT	16
<b>KENNEBEC VALLEY COMMUNITY COLLEGE</b>	<b>515</b>	Heath Occupations Pathway	50
Business Entrepreneurship	75	Hybrid Electric Vehicle Technician (Multiple Cohorts)	72
Class B CDL	72	Medical Coder	20
Electrical Technology	20	MHRT-C	25
EMT- Cohort 1 with NLH	28	Natural Gas & Propane	10
EMT- Cohort 2	20	Production Technology & Equipment	72
EMT- Cohort 3 with EMA	64	WCCC-Patient Service Rep I & II	25
Extrusion & Leadership Training	10	<b>YORK COUNTY COMMUNITY COLLEGE</b>	<b>258</b>
High Pressure Boiler Training	28	AEMT	16
Lead Safety Training	25	CMAA	20
Medical Assistant-Gray-New Gloucester	18	CNC (Multiple cohorts)	24
MHRT-C	20	Dental Assisting (Multiple cohorts)	24
Phlebotomy- (Multiple cohorts)	30	Electrical	20
PMT-Operator (Formtek)	12	EMT	16
Respiratory Therapy	48	Medical Assisting (Multiple cohorts)	36
Virtual Assistant Training-Remote	45	New Cook Training	10
<b>NORTHERN MAINE COMMUNITY COLLEGE</b>	<b>171</b>	Pharmacy Technician (Multiple cohorts)	32
CDL-Class A & B (3 cohorts of 15)	45	ServSafe	60



# BUSINESS TESTIMONIALS



I was honored for the opportunity to interview and connect with students. Each one demonstrated exceptional traits that I look for when hiring for our practices. Their **knowledge, professionalism, personality, and enthusiasm** was immediately apparent. This program immediately opens doors for a career within the field and equips them with **foundational and technical skills** they can apply right away.

**Carlen Brady, Practice Director, Brighton Dental Associates**

I think the community college system is in the right place at the right time with the right people to help Maine's workforce get trained properly and to bring new people into our facilities and train them. I belong to national industry groups and I don't think other community college systems are jumping on this the way that MCCS has.

**Kathie Leonard, CEO, Auburn Manufacturing**

This program offers the most efficient and affordable pathways into an exciting and good-paying career in the Maine woods available.

**Dana Doran, Executive Director, Professional Logging Contractors**

I look at the latest tranche of investment made specifically for workforce development in the state. It's cutting edge because it wraps into that portfolio of training third-party training. This is going to be a great opportunity for employers, here in the state, to educate and train their incumbent workforce.

**Shawn Moody, Owner and Founder, Moody's Collision Centers**

One of the greatest benefits of the MaineHealth and the Maine Community College System partnership has been the timeliness in which trainings have been developed. We've been able to look at existing programs and trainings and innovate in ways of utilizing technology or other modalities to help our workforce needs.

**Jennifer O'Leary, Director, Center for Workforce Development, MaineHealth**

# TRAINEE TESTIMONIALS

I didn't grow up with a lot of money and my life was heading down the **wrong path**. We have been **scraping by** these past few years, but getting my CDL is my chance to give my family an **opportunity** to get what I didn't have. My kids are counting on me and getting into this class is **life changing** for me. I will earn my CDL in the next few weeks and have already received several different fantastic job offers to consider. Thank you for believing in me; I am forever **grateful**.

**Gene Woodard, CDL Program trainee**

These courses have made me a better **mom**, a better **advocate**, and a better **human**.

**Stephanie Moores, Trauma in Education trainee**

Having this program and taking advantage of what's being presented, it's going to **catapult me** and take me where I'm looking to go. This is the beginning of my chapter.

**Darrell Flowers, CDL Program trainee**

I moved to the U.S. in 2015 for the opportunity and to escape the war and political strife in my homeland in central Africa. I arrived [to SMCC] in 2017 and entered the inaugural class of SMCC's Construction Institute, a workforce training program designed to give people skills that are in demand in the construction industry. After completing the Institute, I decided to continue my education at SMCC in the Construction Technology program. Construction is my **passion** and I'm **grateful** I'll have a bright future that probably wouldn't have been possible in Burundi. This program is helping me **realize my dreams**. I am really proud to say I attend SMCC. It gives me **hope** for the future and the **promise** to lead the life I want to have.

**Adiel Nimbona, Construction Institute trainee**

It's worth it to get back into the workforce and off government benefits. A certificate in phlebotomy means **freedom** for me.

**Melissa Joudrey, Phlebotomy trainee**

Actually being able to get in the seat and behind the joystick of a machine that has less than 300 hours behind it is **amazing**, to say the least. And it's been really nice not to have the **debt** of college.

**Andrew McLaughlin, Mechanized Logging Operations trainee**

I was working a **minimum wage** job to support myself through college. This training was **free** and I'll be able to make **more money** with a certificate in phlebotomy.

**Shavonne Smith, Phlebotomy trainee**

I was part of your training last week in Sabattus. We ended up getting a mass casualty incident today containing 3 vehicles and 10 patients. After taking your training, I had a lot more **confidence** and I ended up being in **command** of the entire scene, which included calling for 5 plus ambulances. **I can't thank you guys enough for the training that you put on.**

**Troy Cailler, Fire Chief, Sabattus Fire Department**



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