



**Maine Community College System
323 State Street
Augusta, ME 04330**

**Competitive Bid
Request for Proposal
This is NOT an order.**

Online Exam Proctoring Solution Addendum #2

Addendum Issue Date:	July 15, 2020
Response Due Date:	July 22, 2020, 4pm EST
Return Proposal To:	Scott Fortin Chief Information Security Officer Maine Community College System 323 State Street Augusta, ME 04330
	207.629.4004 sfortin@mccs.me.edu

Cost Proposal Change

After further discussion by the RFP committee, the Maine Community College System (MCCS) is altering its preferred pricing format to promote fairness between solutions. Comparing solutions that offer a site license to solutions that charge per exam is impossible. Likewise, estimating exam usage across the MCCS has proven difficult. For these two reasons, the MCCS requests each vendor provide pricing for a quantity of 10,000 exams proctored automatically, 2,000 exams proctored automatically with a live proctor ‘pop-in’, and any associated implementation or training costs as described in the original RFP.

Automatically in this context means verification of identity, exam session monitoring, and determination of authenticity is completed without a live person. If a solution does not offer this type of proctoring and a live person is required, these costs should be included in your solution that most resembles an automated record & review model.

Live proctor ‘pop-in’ in this context means a live proctor joins an exam session at a random interval or when metrics determine the exam taker is having problems or violating the integrity of the exam.

The specified quantity will be used during the 2020-2021 academic year. Usage will be reviewed during summer 2021 and increased or decreased for AY21-22 based on feedback from faculty, staff, and students. Exam limits should be soft, i.e. when exam 10,000 is used, students are not barred from starting exam 10,001. In addition, costs for additional exams above and beyond the 10,000 or 2,000 mark should be charged to the MCCS at the same rate as the first 10,000 or 2,000 until the solution vendor and the MCCS can meet and ‘right-size’ our licensing level based on usage.

Item	Cost
10,000 automated record & review exams	
2,000 record & review exams with live pop-in	
Implementation Costs	
Training Costs	