

MAINE COMMUNITY COLLEGE SYSTEM
Request for Proposals
Microsoft 365 Migration
Questions and Responses
April 12, 2024

Question 1: Do you require batch migrations within the same source tenant to destination?

Response 1: Please clarify

Question 2: Will all the domains be moved to the destination tenant or any staying?

Response 2: The project goal is to migrate all email from the source tenant to the new tenant, with eventual decommissioning of the old tenants. MCCS will work with selected vendor to determine best method for redirection of the email.

Question 3: Are any of the tenants Hybrid Exchange and/or Hybrid AD?

Response 3: Yes, Hybrid AD

Question 4: Hybrid Exchange - which versions of Exchange?

Response 4: n/a

Question 5: Are all the users in one AD? If not, do you need them merged?

Response 5: No, and we do not want them merged.

Question 6: Is the Google WS environment Cloud only or syncing from AD or other IDP?

Response 6: There is integration between Google and MS - AD feeds Google accounts

Question 7: How many One Drives?

Response 7: MCCS considers this part of the "Discovery and Planning" detailed in the RFP.

Question 8: Size of One Drives?

Response 8: MCCS considers this part of the "Discovery and Planning" detailed in the RFP.

Question 9: How many Teams/SharePoint sites?

Response 9: MCCS considers this part of the "Discovery and Planning" detailed in the RFP.

Question 10: Size of Teams/SharePoint Sites?

Response 10: MCCS considers this part of the "Discovery and Planning" detailed in the RFP.

Question 11: How many Google Personal Drives and Size?

Response 11: MCCS considers this part of the "Discovery and Planning" detailed in the RFP.

Question 12: How many Google Shared Drives and Size?

Response 12: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 13: Do any of the M365 tenants have Power Platform or Intune in use to be moved?

Response 13: No.

Question 14: Do you have data quantities for Google Drive and/or Shared Drive?

Response 14: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 15: How much total non-email related data is there to migrate (in terabytes, preferably)?

Response 15: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 16: How many TB's of total drive data?

Response 16: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 17: Is this purely for migration, or Discovery + migration?

Response 17: Discovery and Migration

Question 18: Are you looking for SaaS or Customer-hosted costing?

Response 18: Please clarify.

Question 19: What is the Duration?

Response 19: Refer to “tentative timing of migration activities....” of the RFP

Question 20: Approximately how many end users need to be trained?

Response 20: Will work with the selected vendor to determine training needs.

Question 21: Can the training be delivered virtually through live instructor-led sessions?

Response 21: Yes

Question 22: If on-site, please provide the addresses of the on-site locations and the classroom capacities

Response 22: n/a

Question 23: Is MCCS looking for a tailored Communication Plan to assist MCCS' internal team in communicating this change?

Response 23: No.

Question 24: By “training products” does this mean reference guides, training plans, eLearning videos, or something else?

Response 24: Reference guides, training plans, and eLearning videos will satisfy the requirement.

Question 25: Do any administrators need technical training on M365, Teams, SharePoint or other topics?

Response 25: No.

Question 26: How many Mailboxes are being migrated for each source environment?

Response 26: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 27: Would the MCCS be willing to grant an extension of the deadline?

Response 27: There will be no extension to the bid deadline

Question 28: The RFP scope section does not take into account Microsoft Licensing details but the “Proposal Content and Criteria” section references Microsoft 365 Licensing. From the commercial’s perspective, are bidders expected to provide commercials of only Migration services or Microsoft 365 licensing commercials too are expected to be proposed?

Response 28: MCCS is providing all Microsoft licenses required.

Question 29: How many users will be migrated to the new tenant?

Response 29: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 30: Are all the accounts cloud only accounts, or Active Directory integration is enabled?

Response 30: Hybrid Accounts

Question 31: Do we need to migrate to the Microsoft 365 Education tenant?

Response 31: Please clarify.

Question 32: Does any integration exist between Google workspace and M365 mailbox?

Response 32: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 33: Are there any custom Transport Rules or Mail Flows configured?

Response 33: Yes.

Question 34: How many Distribution Lists will need to be recreated?

Response 34: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 35: Are there any Third-Party protection Services enabled?

Response 35: Yes.

Question 36: Is Office Secure Email setup required?

Response 36: No.

Question 37: Is Office 365 Compliance or Regulatory setup required?

Response 37: No.

Question 38: Is Office 365 protection setup required?

Response 38: No.

Question 39: Is any existing email backup solutions used, or setup required?

Response 39: Existing backup is in use, no setup is required.

Question 40: Which operating systems are in use (Windows/Mac/Android/iOS)?

Response 40: All listed in question.

Question 41: For OneDrive, how many users have content that needs to be migrated?

Response 41: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 42: Total size of all OneDrive contents?

Response 42: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 43: Approximately how many Teams need migration?

Response 43: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 44: Are there any phone numbers that will need to be ported? If so, how many?

Response 44: No.

Question 45: Are there any office 365 groups to be migrated? If so, please specify the counts.

Response 45: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 46: Are there any O365 Group Sites/Communication sites to be migrated? (Count and Size)

Response 46: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 47: Are there any custom flows or power apps being used in any of the sites or teams?

Response 47: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.

Question 48: Are any other O365 services in use that require migration? (Forms/Power Automate/Power Apps/Planner/Power BI)

Response 48: MCCS considers this part of the “Discovery and Planning” detailed in the RFP.