# Attachment A – Security Questionnaire

|  |  |  |
| --- | --- | --- |
| MCCS Vendor Security Questionnaire | | |
| Cloud Services Solution - Vendor Information | MCCS reviews the IT security of all Cloud-based services that store, process, or transmit data that MCCS considers to be Sensitive or Restricted. Please provide the documentation requested below and complete the questionnaire.  N/A | |
| **Requested Documentation** | **Document Titles** | **Comments** |
| **In addition to completing the questionnaire below, the following documentation should be provided to MCCS (as applicable or available and under a nondisclosure agreement - NDA - as needed in support of this security review.)** | Cloud Security Alliance Consensus Assessments Initiative Questionnaire (if Cloud service provider)  A vulnerability, penetration, or ethical hack report prepared by a third party (not by the vendor)  Any documentation that describes your technical and security infrastructure  Data flow diagram (for college data processed by the application/service) | MCCS cannot validate and approve services or applications without supporting documentation. Please attach the requested documentation when returning the Security Questionnaire. |
|  |  |  |

|  |  |  |
| --- | --- | --- |
| **Information Security** | **Information Security Questions** | **Comments and Notes** |
| Management Program | Please describe your Security Management Program or attach a copy.  Does your organization follow a particular security standard such as ISO-27001, ISO-22307, CoBIT, HITRUST, etc. or do you have your own? |  |
| Policy Reviews | Can you notify us when changes are made to your security policies or procedures? |  |
| User Access Policy | Please describe your employee termination procedures. |  |
| Encryption Key Management | Will our data be encrypted at rest? What algorithm? |  |
| Will our data be encrypted in transit, including between servers? What algorithm? |  |
| Do you have an encryption key management system? If so, please tell us about it? |  |
| Vulnerability / Patch Management | Do you conduct vulnerability scans of the servers? |  |
| Do you conduct application vulnerability scans? |  |
| Please explain your patching policy, timeframes, and procedures. |  |
| Antivirus / Malicious Software | Do you have anti-malware or virus protection programs installed? Which programs? |  |
| How often are your malware/virus protection programs updated? How regularly are complete scans scheduled? |  |
| Incident Management | How will you alert your clients if their data may have been breached? Do you have a documented security incident response plan? |  |
| Can you incorporate client-specific needs into your incident response plan? |  |
| Can you outline for us what responsibilities are ours, and what are yours for an incident? |  |
| Incident Reporting | What method do you use for log management? |  |
| Does your logging and monitoring method allow for isolation of an incident to specific tenants? |  |

|  |  |  |
| --- | --- | --- |
| Incident Response Legal Preparation | How do you incorporate a “chain of custody” into your incident response plan? |  |
| Please share your procedures for forensic data collection and analysis? |  |
| Are you capable of supporting litigation holds (freeze of data from a specific point in time) for us? |  |
| Asset Returns | Please share a copy of your Privacy Policy. |  |
| Audit Tools Access | How do you restrict, log, and monitor access to your systems? (Ex. Hypervisors, firewalls, vulnerability scanners, network sniffers, APIs, etc.) |  |
| Source Code Access Restriction | Please describe your Source Code Analysis process. |  |
| **Security Architecture** | **Security Architecture Questions** | **Comments and Notes** |
| User ID Credentials | Please describe your identity management system and any options that are available to your clients. |  |
| Does your system support both role-based and context-based access to the data? |  |
| Do you support two-factor authentication? If so, what options are available? |  |
| Data Security / Integrity | Is your Data Security Architecture designed using an industry-standard? (ex. CDSA, MULITSAFE, CSA Trusted Cloud Architectural Standard, FedRAMP CAESARS) |  |
| Application Security | Do you utilize NIST 800-64 (Security Considerations in the System Development Life Cycle) as the guideline for application development? Or, do you use another standard application security development framework? |  |
| Do you utilize an automated source-code analysis tool to detect code security defects? |  |
| Data Integrity | Are data input and output integrity routines (i.e., reconciliation and edit checks) implemented for application interfaces and databases to prevent manual or systematic processing errors or corruption of data? |  |
| Production / Nonproduction Environments | Do you provide clients with separate environments for production and test processes? |  |

|  |  |  |
| --- | --- | --- |
| Remote User Multifactor Authentication | Is multi-factor authentication available for remote user access? |  |
| Segmentation | Are systems and network environments logically separated? |  |
| Are systems and network environments segmented to allow isolation of restricted data? |  |
| Wireless Security | What procedures are in place that require secure encryption for authentication and transmission during wireless transmission? |  |
| Have vendor default passwords been changed? |  |
| Shared Networks | How is access to systems with shared infrastructure restricted to only appropriate personnel? |  |
| Equipment Identification | How does the information system identify and authenticate devices before establishing a network connection? |  |
| Audit Logging / Intrusion Detection | Are file integrity (host) and network intrusion detection (IDS) tools implemented? |  |
| Are audit logs protected from modification? |  |
| Mobile Code | How is mobile code monitored and controlled in your system? |  |
| Is all unauthorized mobile code prevented from executing? |  |

|  |  |  |
| --- | --- | --- |
| **Facility Security** | **Facility Security Questions** | **Comments and Notes** |
| Policy | What policies and procedures exist for providing physical safeguards of the systems and environment? |  |
| Controlled Access Points | What physical security perimeters (fences, walls, barriers, guards, gates, electronic surveillance, physical authentication mechanisms, reception desks, and security patrols) have been implemented? |  |
| Secure Area Authorization | Where will the data be located? Backups? Alternate data center? |  |
| Offsite Authorization | Are you able to alert us if the data is to be moved to a different location? |  |

|  |  |  |
| --- | --- | --- |
| **Resiliency** | **Resiliency Questions** | **Comments and Notes** |
| Business Continuity Planning | Please explain your backup strategy? Disaster Recovery plan? Business Continuity plan? |  |
| Equipment Power Failures | What types of mechanisms and redundancies are implemented to protect equipment from utility service outages (e.g., power failures, network disruptions, etc.)? |  |
| Power / Telecommunications | Please share a data flow diagram of your systems as related to backups/mirrors/failovers? |  |

|  |  |  |
| --- | --- | --- |
| **Compliance** | **Compliance Questions** | **Comments and Notes** |
| Independent Audits | Please share your SAS70 Type II/SSAE 16 SOC2/ISAE3402 or similar third-party audit reports. |  |
| Do you conduct network penetration tests? |  |
| Do you conduct application penetration tests of your cloud infrastructure yearly or after any upgrade? |  |
| Please share your penetration test results. |  |
| Third Party Audits | Are clients able to conduct their own vulnerability scans? |  |
| Information System Regulatory Mapping | Do you have the capability to logically segment and recover data for a specific customer in the case of a failure or data loss? |  |
| Risk Management | Is your organization insured by a 3rd party for losses? |  |

|  |  |  |
| --- | --- | --- |
| **Data Governance** | **Data Governance Questions** | **Comments and Notes** |
| Retention Policy | Do you have capabilities to enforce client data retention policies? |  |
| Secure Disposal | Are you able to support secure deletion (ex. degaussing/cryptographic wiping) of archived data as determined by the client? |  |
| What happens to the data at the end of the contract? |  |
| Nonproduction Data | Do you have procedures in place to ensure production data shall not be replicated or used in non-production environments? |  |
| Information Leakage | Do you have controls in place to prevent data leakage or intentional/accidental compromise between tenants in a multi-tenant environment? |  |
| Do you have a Data Loss Prevention (DLP) or extrusion prevention solution in place for all systems which interface with your cloud service offering? |  |